



# CONCIERGE

## PROFILE



**YOU THRIVE ON A CHALLENGE**, impervious to the meaning of the word “impossible”.



**YOU ARE CREATIVE AND INQUISITIVE**, leaving no stone unturned in the search for a hidden gem or a solution to the most original requests.



**YOU MUST BE DISCREET AND COURTEOUS**, and make every possible ensure to offer optimum customer satisfaction.

## ROLES AND RESPONSIBILITIES

As a concierge, you will deliver top-of-the-range services to international customers. You will be responsible for advising customers on their requests, then implementing solutions that simplify their lives. Working in direct contact with your customers, you will make every effort to meet their requests, however unexpected.



**CUSTOMERS MAY REQUEST ALL SORTS OF SERVICES:** suggest places to visit, recommend restaurants, book theatre tickets, rent a limousine or luxury car, send flowers or locate a rare artefact, etc.



**YOU WILL GUARANTEE EXCEPTIONAL**, top-of-the-range concierge services.



**YOU WILL MAKE EVERY POSSIBLE EFFORT TO ACHIEVE OR EXCEED BRAND RECOGNITION AND CUSTOMER LOYALTY OBJECTIVES**, responding to requests by telephone, email and Internet.

## APPLY

### ARE YOU INTERESTED IN THIS JOB?

Apply online from the Careers section of our website: [axa-assistance.com](http://axa-assistance.com)